

- Training Courses can be provided on your own premises or at the Brighton Deaf Centre.
- Courses can be tailored to the specific needs of your organisation.
- Training sessions can be arranged to suit your work schedule and availability of your staff.

(sdatraining01/11)

**Other Training Courses**  
available from the Sussex  
Deaf Association include:

- **Signature Accredited  
BSL 1 Course (Unitised)**
- **Basic BSL Courses**
- **Deafblind Communication**
- **Communication Tactics**
- **Lip Reading**



Please contact

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# The Sussex Deaf Association



## Training Courses

Registered Charity no: 259713  
Established 1912

## Why have Training?

- Develop a good working relationship with hearing impaired people
- Enhance communication skills to build confidence
- Improve the quality and efficiency of service
- Improve safety in the workplace
- Understanding how to communicate with anyone who has a hearing impairment

## What will a training session provide?

- Using a wide range of modern training methods and resource materials, our trainer will tailor all sessions to suit individual needs and will include:-
- Recognising people with a hearing loss
- Understanding different communication methods
- Identifying the services and equipment available
- Briefly explaining statistics and causes of hearing loss
- Various handouts
- Cultural Issues

## Summary of the Equality Act

- It is unlawful to discriminate against a disabled person in the field of employment
- Employers have a duty to provide any necessary reasonable adjustments for disabled employees and applicants
- It is unlawful to refuse to serve a disabled person or provide a lower standard of service or offer less favourable terms because of their disability
- It is unlawful to discriminate against a disabled person when selling or letting land or property